



March 2020

To Our Dedicated Customers, Suppliers and Support Staff,

As global concern about the current COVID-19 outbreak continues, we're doing our best to keep everyone healthy and safe at our workplace while also minimizing disruptions with regard to our day-to-day operations. We understand the severity of this situation and also the important balance of protecting our employees while servicing the needs of our customers.

We at Hose Solutions have applied a rigorous safety protocol to provide multiple layers of protection for our customers and staff. Our commitment to consistently cleaning and sanitizing machines, materials, and workstations will help to eliminate potential risks. Also, our employees are adhering to procedures to keep everyone safe as they prepare and ship your products as scheduled.

The most effective way to minimize the risk of the virus's transmission is to adhere to social distancing. Currently our employees have rescheduled any nonessential on-site meetings and moved to a virtual platform. We have specific technology in place to meet your needs via phone, email and video conferencing.

For the necessary in person site visits, pick-ups or deliveries we are adhering to CDC guidelines when executing them.

To our suppliers, we would also at this time like to extend our gratitude for your consistency and dedication during these unprecedented times. Thank you.

Everybody at Hose Solutions are inspired and indebted to all first responders around the world who are daily giving the best of themselves to help us through this moment. Hose Solutions is committed to meeting this challenge together with you all.

Thank you for your continued business. Be healthy and safe.

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